allcleared

Exact Step-by-Step | Abolishing Your Power & Gas

Find your situation below and follow the exact steps.

I CURRENTLY LIVE HERE

- [ ] Contact your electricity and/or gas retailer (AGL, Origin, Energy Australia, etc.) - request abolishment, not disconnection.

I'VE JUST BOUGHT THIS

- [ ] Open an account in your name with your provider of choice.
- [ ] Once it's open, request the abolishment straight away.

IT'S CURRENTLY TENANTED

- [ ] In most cases, the tenant vacates and closes their own accounts first.
- [ ] Open an account in your name, then request the abolishment straight away.

SAY THIS - USE THIS FOR ALL THREE SITUATIONS ABOVE

"Hi [name], I just wanted to give you a call. We have demolition booked in, and we would like to get the power and/or gas abolished, not just disconnected."

WHAT HAPPENS NEXT (ALL THREE)

- [ ] Your retailer lodges it with Energex (power) and/or APA (gas).
- [ ] Gas bottles instead of mains gas? Have your provider collect them before demolition starts.

SQUEAKY WHEEL GETS THE OIL *"The more you push them, the more likely your power and/or gas comes off in time."*

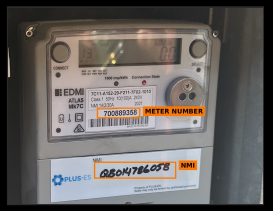
GOOD TO KNOW

- [ ] **Gas:** typically 6–12 weeks. Usually the longest wait, so request it first.
- [ ] **Power:** typically 3–4 weeks.

Timelines are set by your provider and are a guide only.

HAVE YOUR METER NUMBERS READY

- [ ] Your retailer may ask for your meter numbers. Photograph your meters while you're at the property.



Electricity meter



Gas meter

EXAMPLES ONLY

Meters differ. Photograph the whole meter and let your retailer confirm what they need.